



IMPORTANT INFORMATION

- Please read carefully
- When returning your TRiLOC™, please ensure you advise the postal service (UPS, Fed-Ex, Purolator etc..) that this item is a **“RETURN”**.
- Fill out the “Return Merchandise Authorization (RMA)” form attached
- Ship the TRiLOC™ device and all accessories to :**
SafeTracks GPS Canada Inc.
#2-5128 52nd Street
Red Deer, AB
T4N 6Y4

For assistance, please email info@safetracksgps.ca or call 1-877-761-4477

RETURN MERCHANDISE AUTHORIZATION (RMA)

In order to expedite the processing of your RMA number, please review the below information, sign this form and return with your product purchase. Please allow up to 10+ business days for product return. **All fields marked with “*” MUST be filled out.**

Office Use Only

RMA Number		Date received	
Authorized by		Replacement # issued	
RMA Date issued		User ID:	

CLIENT INFORMATION

*Contact Name	
*Address	
*Country	
*Contact Phone No.	
*Email Address	
*Username	

PRODUCT INFORMATION

Model #	
Device Serial #	
Date Activated	

Reason for return:

Warranty Agreement: (Not Applicable)

All SafeTracksGPS devices submitted under warranty must be received before the warranty expiration date; otherwise, customers will be subject to replacement price. Customers are responsible for shipping product back to SafeTracksGPS in a safe and secure manner, at their expense. However, product under warranty will be returned with prepaid shipping. Products returned without an RMA# will be refused.

Customer Signature: _____ Date: _____

SHIP PRODUCT TO:

SafeTracks GPS Canada Inc.
#2 5128 52 St
Red Deer, AB
T4N 6Y4

NOTES: